

# **TRANSPORTATION TIPS**

**Packing Your Car.** This is probably the most asked question in the business.... "Can I pack my car?" As you know, we are a fully licensed, bonded and insured ICC common carrier (License # ICC MC 269242). WE ARE NOT A HOUSEHOLD GOODS CARRIER. This means that although we permit some things to be packed in your car, we ARE NOT responsible for them. Our insurance coverage is solely for your automobile, NOT THE PERSONAL CONTENTS IN THE CAR. Should you desire coverage for the personal items you are packing, we recommend that you contact your homeowner's insurance agent for more details.

As an ICC (Interstate Commerce Commission) regulated business, we have certain guidelines and restrictions, which are imposed by the ICC and DOT (Department of Transportation) as we travel from state to state through the scales. We are only permitted to be so many pounds per axle weight on our equipment and many "snowbirds" are accustomed to packing a little too much. Overweight equipment due to overloaded vehicles causes us delays and fines. UNDERCARRIAGE DAMAGE TO YOUR VEHICLE IS AT A GREATER RISK WHEN YOUR VEHICLE IS OVERLOADED. Please keep your personal items confined to the trunk and limited in weight to 100-125 pounds (approximately 2 to 3 large suitcases). Some lightweight items such as pillows, blankets, etc. are acceptable in the back seat of the car. Please use discretion in what you are packing. We cannot be responsible for loose items that may tend to shift in transport and cause damage to the interior of your automobile. DO NO PACK MEDICINES, PERISHABLE ITEMS, PLANTS, IMPORTANT DOCUMENTS, ELECTRONIC DEVICES, IMPORTANT PARTY CLOTHES, JEWELRY, VALUABLES, ETC. in the event of a delay beyond our control.

**Preparing Your Car.** Before our car carriers are permitted to go anywhere, they are required by the DOT to do a daily "Pre-Trip Inspection" of the equipment. We strongly suggest that you also do a "Pre-Trip Inspection" of your car. In preparing for any trip, it is important to check items such as tire pressure, oil and water levels, other fluid levels, etc. "This Pre-Trip Inspection" could help in avoiding unnecessary problems down the road, not to mention that it is a good idea to be familiar with your car. Loose moldings and the like have a tendency to fly off in transit, thus causing possible damage to your vehicle or to others on the same load. Leaking fluids can also be a detriment to the welfare of your car and/or the car below it. Please have any and all repairs done before transport. Vehicles that become inoperable in transit are subject to an inoperable charge up to \$100.00. It would be helpful for us if you have no more than 1/4 tank of gas in your vehicle at time of transport for weight reasons.

**Reservations, Changes and Cancellations.** As you probably know, we book our seasonal reservations several months in advance. We book only that which we can accommodate on our car carriers (WE ARE NOT BROKERS), and for this reason, our dates book up very quickly. It is a good idea to plan ahead and book early in order to get the dates you desire. Once you make a reservation with our office, we will mail you a Contract for Transport, which you must read, sign and mail back to us. Any changes or cancellations to your reservation must be made 30 days prior to your transport date in order to transfer your payment or receive a refund. For example, if your transport date is June 30, and you want to change or cancel your date,

you must do so by June 1 and no later. If you make any changes or cancellations after the allowed time period, you will forfeit \$100 of your payment and/or it will not be transferable to another date.