

Dear Valued Customer:

We hope everyone is enjoying a wonderful and safe summer here in the Northeast. Fall is fast approaching and we know all of you are preparing to return to sunny Florida for the winter. Please take a moment to complete the enclosed reservation form and Packing Policy form. You must fill out the forms **completely**. Return the forms along with your **payment in full**, as soon as possible. If payment in full is not received, we will not be able to hold your reservation date. Therefore your reservation will be put on hold. For your convenience the reservation dates are enclosed. (**Also, remember the earlier you reserve your date; the more likely we are to have that date available. If it is not available we will give you a call with alternative dates.**) When this is received, we will then mail out your contract to confirm all of your information.

Please note that our rate has increased for the upcoming year and our policy for packing the car has remained the same. Please see the enclosed Packing Policies letter that MUST be signed and returned with your reservation form. If this is not signed it will delay the processing of your reservation. Thank you in advance for your cooperation

We are offering one rate for all of our Florida customers who wish to deliver their cars to our Northeast Philadelphia location; No matter where you live in Florida (Excluding the Keys) the rate is <u>\$825</u>. Our research shows that our rates are still lower than our competitors and our turnaround time and service exceed industry standards. As always, you may choose to have your car picked up by one of our experienced shuttle drivers for a charge of \$35-\$95 depending on the distance from our location to yours. Please note anything over 100 miles will have a higher delivery charge.

We appreciate the full cooperation of our customers with our policies and process. It helps pave the way for a smooth car transportation experience. Thanks for your support and trust in Adcock Northeast Auto Transport, Inc.

Sincerely,

Your friends at Adcock Northeast Auto Transport, Inc.

NEW MAILING ADDRESS AND PHONE NUMBER
2001 BYBERRY RD.

PHILADELPHIA, PA 19116 215-971-1150 (OFFICE) 215-856-7118 (FAX)